#### **Use Policy**

When accessing this site the user accepts the following conditions and policies of use ("Conditions of Use").

#### 1. About the content:

The content and services offered by SURA IM are subject to the following terms and conditions.

## 2. Proprietary content:

SURA IM offers its content as an informative service to its users. SURA IM is not liable for errors or omissions that such material may have.

SURA IM reserves the right of updating, modifying or eliminating information contained on this website, as well as limiting or restricting access to such information without prior notice.

At SURA IM our commitment is the proper management of personal data, from all processes, ensuring the confidentiality of the data, having the appropriate technological tools for its storage and proper use.

Please review in detail the exclusion of liability and *disclaimer* at the following link: [•].

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The user recognizes that the content of this site, any publicity SURA IM makes and/or the information presented by SURA IM, on their own behalf or by an authorized third party, is protected by copyright, trademark, patents and any other form of ownership right. The content of this site includes without limitation, texts, software, music, sound, photographs, videos, graphics, as well as any other type of information or data on this site. Therefore, the user of this site must refrain from publishing, retransmitting or promoting in any capacity or by any means, in whole or in part, the content of the site, such as in its links, under penalty of incurring liability for violation of copyright or intellectual property rights, pursuant to the rules that are in force.

The user may make copies of its contents, exclusively for personal, non-commercial use, as long as all copyright and intellectual property notices are kept intact and the source is cited.

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The user admits that neither SURA IM nor any third party is liable for any damage arising directly or indirectly from the existence, use, access, impossibility of use or access to this site or any of its links.

SURA IM and/or its suppliers don't guarantee as to the accuracy and completeness of the information, software, products and services presented on this site. Consequently, the user

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SURA IM does not assume any responsibility for damages of any nature which may derive from the use of the services and contents by the user, or which may derive from the lack of accuracy, validity, diligence and/or authenticity of the information which the user provides to other users about themselves, and in particular, though not exclusively, for damages of any kind which may derive from the impersonation of a third party carried out by a user in any kind of communication carried out through this website

SURA IM does not assume any responsibility for damages of any kind which may derive from the presence of a virus or other harmful elements in the services provided by third parties through this website, which may produce alterations in the computer system, electronic documents or files of the user or any third party. Any user who accesses the site, undertakes to indemnify and hold SURA IM harmless from any loss or damage which, through the improper use of the site, may be caused to SURA IM. It is possible that due to technological factors, programmed maintenance or other factors, beyond or within our control, access to this site will be temporarily interrupted.

SURA IM shall not be liable for any damages which may arise from the services provided by third parties through this website.

By simply accessing the site of SURA IM you accept this policy of use, regardless of the geographical location from which you access the site and you are obliged to comply with it.

## 5. Links with other websites:

The inclusion of links to other sites through www.sura-am.com does not imply any relationship other than the "link" itself. All transactions carried out in such links are the sole responsibility of the user and the related entity, and therefore SURA IM is not liable for their policies or content. The access and use of these sites is exclusively at the risk of the user.

#### 6. Statistical or use information during visit:

The user, upon accessing the site, grants SURA IM a right over his/her behavior and use of the site, given that the systems automatically collect statistical information about visits to the site, without the above being considered personal information of the user, as it is not individualized but rather general information such as: the number of people who visit the site, the user's IP address, sites visited, domains from which visitors access, and browsers used. This data is only used to measure the use and improve the performance of the website, and only for the use of SURA IM.

This Use Policy, the rights and obligations derived from it, cannot be transferred by the user. SURA IM reserves the right, at its sole discretion, to transfer or assign the information it collects from any user as part of a merger, acquisition, sale or other change of control or as a result of any other transaction.

# 7. Questions and suggestions:

If you have any questions or suggestions regarding the Conditions of Use you may contact us via the contact option, located on the site.